

10 Indicators for 21st Century Workplaces.

Fostering the symbiosis between customer, employee, supplier, stakeholder and community

W	Willingness to Change	Welcome the challenge of change by empowering greater decision-making among employees
O	Organisational objectives and Culture	Offer a set of Open, Outward looking Organisational Objectives and beliefs to employees and customers and encourage contribution to them
R	Recognition and Reward	Refresh all employees constantly through individual continuous improvement and recognition programmes
K	Knowledge and Learning	Kindle , through innovative programmes, the habit of lifelong learning in all employees and encourage them to spread this into family life
L	Learning Organisations	Learn and re-learn constantly in order to remain innovative, inventive and invigorating
A	Audits for Learning	Analyse the learning requirements of all employees and discuss with Learning Providers how these can be satisfied
C	Community Involvement	Create, Contribute to, and Cooperate with , projects in the community in which they operate and encourage employees to participate
E	Environment	Encourage employees, customers and suppliers to care for the environment in which they live and work.
S	Strategies	Share their vision of tomorrow with all employees and Stimulate them to challenge, change and contribute to the Strategies which fuel it

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See also ‘Lifelong Learning in Action’ and ‘Learning Cities, Learning Regions, Learning Communities.’ Taylor and Francis.